APPENDIX 2

Table of proposed amendments to Private Hire and Hackney Carriage Licencing Policy

| SECTION 1 | - INTRODUCTION | |
|--------------|---|---|
| Para. | Revision | Source |
| Introduction | Reference to tax conditionality added | New legal requirement |
| 2. | Paragraph reworded | N/A |
| 6. | "promoting the welfare of children" added | Statutory Standards |
| 6. a) | "promoting the welfare of children" added | Statutory Standards |
| 6. b) | Reference to checking criminal records of all applicants added | Statutory Standards |
| 6. e) | Promoting the vision of Middlesbrough amended to reflect policy statement | Council Policy Statement |
| 9. | Reference to checks on tax registration and criminal records of vehicle proprietors added | New legal requirement and Statutory Standards |
| 10. | "on its own merits" added | Statutory Standards |
| 11. | Reference to consideration been given to the guidance from the Institute of Licensing and the adoption of the Statutory Taxi & Private Hire Vehicle Standards recommendations as minimum core standards | Institute of Licensing Statutory Standards |
| 14. | New implementation date for revised policy | N/A |
| 21. | Local business added to list of consultees | N/A |
| 24. | National Anti-Fraud Network added to list of partnership working to reflect current practice | N/A |
| 42, 43 | Reference to "vaping" included to no-smoking policy to reflect current terminology | N/A |
| 44. | "County lines exploitation" wording added | Statutory Standards |
| | Paragraph deleted as deadlines expired for attending the safeguarding training | N/A |
| 47. | Paragraph amended as deadline for producing a policy to the council has expired | N/A |
| 49. | Requirement for operators to have a policy on employing ex-offenders and to carry out fit and proper checks on employees who dispatch vehicles added | Statutory Standards |
| 52. | Wording in respect of the policy on tinted windows in licensed vehicles changed to reflect new policy | New policy adopted following consultation |
| 58 – 68. | New paragraphs explaining Tax Conditionality checks for hackney carriage and private hire drivers and private hire operators added to ensure they are registered for tax purposes | New legal requirement |

| SECTION 2 | VEHICLES – PRIVATE HIRE AND HACKNEY | CARRIAGE |
|------------------|---|--|
| Para. | Revision | Source |
| • | Criminality checks for vehicle proprietors added | Statutory Standards |
| 70. | Wording simplified to require vehicles to have appropriate M1 approval | N/A |
| | Paragraph explaining vehicle type approval deleted | N/A |
| 72. | Wording changed to require vehicles needing Individual Vehicle Approval | Government guidance |
| 75. | Wording amended to reflect new categories of vehicle insurance "write offs" | Association of British Insurers (ABI) |
| 84. | The wording "to satisfy local demand" added | N/A |
| 116. | Wording amended to reflect new categories of vehicle insurance "write offs" | ABI |
| 120. | "and Appendix D" added to direct applicants to the test criteria used by the council | N/A |
| 122 – 130. | New section on criminality checks on vehicle proprietors added | Statutory Standards |
| 131. | New requirement to provide basic DBS and Certificate of Good Character (if applicable) added to application requirements | Statutory Standards |
| 133. | Additional wording added regarding the provision of an engineer's report/jig report as deemed necessary for vehicles deemed an insurance write off. | N/A |
| 135; 136. | New paragraphs added recommending vehicle renewal applications be made at least one month before the licence expires to ensure vehicle test dates can be secured and any renewal applications received after 28 days from the licence expiry date will not be accepted and an application for a new vehicle licence will need to be made and when specifications for new vehicle licence complied with. | Advice following court judgement (R (on the application of Exeter City Council) v Sandle |
| 137. | New requirement to provide basic DBS disclosure added to renewal application requirements | Statutory Standards |
| | Paragraph deleted re renewal timescale as recommendation now included in new paragraph above | N/A |
| 143; 144. | New paragraph added requiring proprietors who are companies or partnerships to notify the council of any changes within 7 days and for new directors or partners to submit a basic DBS disclosure and Certificate of Good Character where applicable | Statutory Standard |

| Para. | Revision | Source |
|-------|--|--------------------------------|
| 147. | Requirement to produce a basic DBS disclosure and Certificate of good Character added to process | Statutory Standards |
| 150. | New paragraph added regarding seating in stretched limousines | Best Practice Guidance |
| | Paragraph re tinted window exemption deleted as no longer applicable following introduction of new policy | Council approved policy change |
| 166. | New policy on tinted windows defined | Council approved policy change |
| 169. | Wording amended to ensure compliance with any guidance re CCTV from the Information Commissioners Office and the Home Office and new sentence added requiring information that CCTV is in a vehicle must be provided on booking systems. | Statutory Standards |
| 181. | Age policy for new vehicle applications changed from 3 to 5 years and termination period from 8 to 10 years and 10 to 12 years for London Style cabs and side loading wheelchair accessible vehicles | Council approved policy change |
| | New statistics provided on numbers of vehicles meeting the different European Emission Standards | N/A |
| | Paragraph on air quality standards concerns deleted as the results were disproved by the Council | N/A |

| SECTION 3 | DRIVERS | |
|------------------|--|------------------------------|
| Para. | Revision | Source |
| • | Tax conditionality added to the contents list | New legal requirement |
| 195. | Registration for tax and immigration status | Statutory Standards |
| 198. | added to the "fit and proper" test criteria. Added wording to explain that in determining the fit and proper test the onus is on the applicant to provide evidence that they are and not for the council to prove that they are not | N/A |
| 202. | Proof of eligibility for drivers amended to remove the need for a driving assessment and to include the new requirement for registration for tax | N/A New legal requirement |
| 204. | The requirement for new applicants to have passed an approved driving assessment has been removed | N/A |
| 205. | Checking an applicant's immigration status and right to work has been updated to include the use of a share code from the online View and Prove Service on Gov.UK | Government guidelines |

| Para. | Revision | Source |
|-----------|---|------------------------|
| 211. | Additional paragraph added to explain the use | Government |
| | of the new online View and Prove service on | Guidelines |
| | GOV.UK to generate a right to work share | |
| | code to enable the council to access the online | |
| | immigration checking service to verify the | |
| | types of work the applicant is able to do | |
| 214. | Knowledge of highway code removed from the | Trade request |
| | knowledge test and new sentence added that | |
| | tests for private hire driver's licences will | |
| | not include a topographical element as it is | |
| | a requirement that licensed private hire | |
| | drivers have use of a fully operational sat- | |
| | nav system (or similar device) in any | |
| | licensed vehicle they drive at all times | |
| 220. | Level of spoken English changed to Language | Statutory Standards |
| | Proficiency and written English included, and | , |
| | applicants that cannot demonstrate a | |
| | reasonable level may be referred to the | |
| | Licensing Committee | |
| 230. | Requirement to provide a Certificate of Good | Statutory Standards |
| | Conduct qualified by being resident/domiciled | Institute of Licensing |
| | in a country for a period of six months or more | Guidelines |
| 237. | Period of validity of an initial DBS disclosure | N/A |
| | reduced from 6 months to 1 month before an | |
| | applicant may be requested to produce a | |
| 000 | further check | 5.4.4 |
| 238. | Medical certification of fitness must be | DVLA |
| | completed by a "registered" medical | |
| 242. | practitioner i.e. a doctor Medical assessment changed to medical | N/A |
| 242. | declaration | IN/A |
| 256. | Failure to comply with a request for a drug test | Legal advice |
| 250. | "without reasonable excuse will result in the | Legal advice |
| | revocation of the drivers licence with | |
| | immediate effect" | |
| 257 - 266 | New paragraphs added explaining Tax | New legal requirement |
| | Conditionality and tax check requirements for | |
| | applicants | |
| 267; 275 | Application procedure amended to include: | Government guidelines |
| | View an Prove Your Immigration Status | |
| | Service share code | |
| | DVLA licence check code | |
| | HMRC declaration or tax-check code | Legal requirement |
| | and to remove driving assessment certificate | |
| 277. | Recommendation added that renewal | N/A |
| | applications be made at least one month | |
| | before a licence is due to expire as legislation | |
| | does not allow for continuity of licence | |
| 279. | New provision on the issuing of a short term | N/A |
| | licence, "without prejudice", when a renewal | |
| | application is received and there are grounds | |

| for concern that delays determination of that | |
|---|--|
| application. | |

| Para. | Revision | Source |
|-------|---|--------|
| 303. | New sentence added that voluntary surrender of a licence will not be accepted when the driver is subject to ongoing legal proceedings, disciplinary hearing or investigation of a complaint | N/A |

| SECTION 4 | PRIVATE HIRE OPERATORS | |
|------------------|---|--|
| Para. | Revision | Source |
| • | Register of staff Policy on employing ex-offenders Tax conditionality added to the list of contents | Statutory Standards New legal requirement |
| 309. | New requirement added: "and that the driver has the use of a fully operational sat-nav system (or similar device) at all times." | Trade request |
| 314. | Wording amended to require assessments of all staff who have contact with the public and/or oversee the dispatching of vehicles and to include production of a basic DBS disclosure | Statutory Standards |
| 315 - 318 | New paragraphs added to explain new requirements on operators to keep a register of staff that take bookings or dispatch vehicles and to produce a policy on employing ex-offenders | Statutory Standards |
| 326; 327; 331 | Wording amended to require production of a basic DBS disclosure and Certificate of Good Character (when applicable) with new applications and annually thereafter. | Statutory Standards |
| 332. | New paragraph added explaining impact of having a driver licence revoked will not automatically prevent someone from holding an operator's licence | Statutory Standards |
| 335. | Paragraph deleted as deadline to attend safeguarding training no longer relevant | N/A |
| 336. | New paragraph added informing operators that they cannot pass on their safeguarding obligations if they outsource a booking. | Statutory Standards |
| 343 - 352 | New section added explaining the new Tax Conditionality requirements for tax checks | New legal requirement |
| 353. | Application procedure amended to include production of: • Basic DBS disclosure | Statutory Standards New legal requirement |

| | Certificate of good character Tax check Policy on employing ex-offenders |
|------|---|
| 354. | Recommendation added that renewal applications be made at least one month before a licence is due to expire as legislation does not allow for continuity of licence |

| Para. | Revision | Source |
|-------|--|---------------------|
| 357. | New provision on the issuing of a short term licence, "without prejudice", when a renewal application is received and there are grounds for concern that delays determination of that application. | N/A |
| 374. | Requirement to notify any changes in directors or partners added | Statutory Standards |

| SECTION 7 | CONVICTIONS, CAUTIONS, AND | CHARACTER |
|------------------|--|------------------------------------|
| Para. | Revision | Source |
| • | Vehicle proprietors added to list | Statutory Standards |
| 404. | "that pose no risk to the public and have no links to serious criminal activity" added | Statutory Standards |
| 406 - 410 | New paragraphs added explaining reason for checking vehicle proprietors and options available to the council in respect of vehicle licences. | Statutory Standards Legislation |
| 411. | "and safeguarding and promoting the welfare of children and the vulnerable." added | Statutory Standards |
| 413. | Wording amended to include convictions for exploitation, or a crime resulting in the death or intended to cause the death or serious injury of another person, or if they appear on the children and adults barred list, applicants will not be licensed | Statutory Standards |
| 419. | Convictions for attempt or conspiracy will be regarded as convictions for the substantive crime | Institute of Licensing guidance |
| 425; 426. | New paragraphs added on fitness tests for private hire operators and vehicle proprietors | Institute of Licensing guidance |
| 429. | New paragraph added explaining "balance of probability" | Statutory Standards |

| SECTION 8 | - ENFORCEMENT, DISCIPLINE AND | OFFENCES |
|------------------|-------------------------------|----------|
| Para. | Revision | Source |

| 434. | "and to revoke driver licences with immediate effect if it is considered that it is in the interests of public safety." added | Legal advice |
|----------|--|---------------------|
| 437. | Members of the Licensing Committee required to undertake training added | Statutory Standards |
| 481. | Option to attend Driver Improvement Scheme for existing drivers incurring 9 penalty points for minor traffic offences reduced to 6 points. | Legal advice |
| 489. | Procedure for suspending or revoking a driver with immediate effect updated. | N/A |
| 492; 493 | New paragraphs added on procedure for reissuing a licence or lifting of a suspension | Statutory Standards |

| SECTION 10 | - COMPLAINTS PROCEDURE | |
|------------|--|---------------------|
| Para. | Revision | Source |
| 525. | Complaints will be recorded and monitored to | Statutory Standards |
| | identify trends or patterns of behaviour added | |

| Appendix A | Private Hire and Hackney Carriage Vehicle | Specification |
|------------|--|---|
| Para. | Revision | Source |
| 17. | Revised specification for tinted windows | New policy adopted following consultation |
| 26. | Age limit for new vehicle licence changed from no more than 3 year old to 5 year old | New policy adopted following consultation |
| 27. | Termination age for vehicles extended from 8 years from date of first registration to 10 years for saloon vehicles and from 10 to 12 years for London Style Cabs and side loading wheelchair accessible vehicles | New policy adopted following consultation |
| 61. | Where a tail lift device is fitted it must comply with the Lifting Operations and Lifting Equipment Regulations 1998 | Legal requirement |

| Appendix B | Conditions of Private Hire Vehicle Licence | |
|------------|---|---------------------|
| Para. | Revision | Source |
| 6. | Period to notify council of convictions etc. reduced from 7 days to 48 hours | Statutory Standards |
| 8. | New duty to notify any change in directors or partners when applicable within 7 days to enable DBS checks | Statutory Standard |

| Appendix C | Conditions of Hackney Carriage Vehicle | Licence |
|------------|--|---------------------|
| Para. | Revision | Source |
| 7. | Period to notify council of convictions etc. reduced from 7 days to 48 hours | Statutory Standards |

| 9. | New duty to notify any change in directors or | Statutory Standards |
|----|---|---------------------|
| | partners when applicable within 7 days to | |
| | enable DBS checks | |

| Appendix D | Vehicle Testing Arrangements | |
|------------|-------------------------------------|------------------------|
| Para. | Revision | Source |
| 1.15 | Tinted window specification revised | New policy adopted |
| | | following consultation |

| Appendix E | Private Hire Vehicle Exemption Notice | Conditions |
|------------|---|------------------------|
| Para. | Revision | Source |
| Additional | Condition removed as no longer applicable | New policy adopted |
| Conditions | following revision of tinted window specification | following consultation |

| Appendix F | Table of Existing Vehicles by Age | |
|------------|-----------------------------------|---------|
| Para. | Revision | Source |
| | Statistics updated | Records |

| Appendix G | K G Policy on the Relevance of Convictions etc. | |
|-----------------|--|---------------------|
| Para. | Revision | Source |
| Purpose | Use amended to include consideration of an applicant for a private hire or hackney carriage vehicle licence or a private hire operator licence | Statutory Standards |
| Overriding duty | Amended to ensure private hire operators and vehicle proprietors pose no threat to the public and have no links to organised crime and they are entrusted to ensure vehicles and drivers used to carry passengers are licensed and safe | Statutory Standards |
| Information | Basic DBS disclosures will be used to determine the suitability of applicants for private hire operator's licences and private hire and hackney carriage vehicle licences added | Statutory Standards |
| General | Statement amended to include: "A person with a conviction for a crime resulting in death or intention to cause death or serious injury; exploitation (including slavery, child sexual abuse, exploitation, grooming, psychological, emotional or financial abuse); or any offence involving or connected with illegal sexual activity will not be licensed." | Statutory Standards |

| General | Amended to include an applicant who is on the Sex Offenders Register or on any Barred list will not be licensed | Statutory Standards |
|------------------------|---|---------------------|
| Minor traffic offences | Applicants with up to 6 valid points may have a licence granted subject to a requirement that they attend a driver improvement course instead of a warning. 7 – 9 points, applicant must show 3 years free from conviction before being considered instead of referral to the Licensing Committee who could grant subject to attending a driver improvement course and issue a severe warning. | |

| Para. | Revision | Source |
|------------------------------------|---|---------------------|
| Minor traffic offences (contd.) | More than 9 points, applicant must show 5 years free from conviction before being considered instead of 12 months. | |
| | Significant history of offences or disqualification through totting up procedure, applicant to demonstrate 5 years free from conviction instead of between 1-3 years | |
| (b) Major traffic offences | Conviction for use of a mobile phone or hand held device – refused until at least 5 years elapsed since conviction or completion of any sentence or driving ban. Currently 4 years, | Statutory Standards |
| | If applicant has an endorsement for a major traffic offence application refused until at least 5 years have elapsed since conviction or completion of any sentence or driving ban. Currently 4 years. | Legal advice |
| | Endorsements for more than one major traffic offence then this period will be 7 years | |
| (c) Alcohol Related Offences | Applicants with a conviction for drink driving must show a period of at least 7 years free from conviction since the completion of any sentence or driving ban. Currently 4 years | Statutory Standards |
| (d) Drug related offences | Applicants with a conviction for a drug driving offence must show a period of 7 years free from conviction since the completion of any sentence or driving ban imposed. Currently 4 years. | Statutory Standards |
| | Applicants with an isolated conviction for possession of drugs must show a period of 5 | Statutory Standards |

| years free from conviction since the completion of any sentence imposed. Currently 3 years. | |
|---|---------------------|
| If the conviction relates to the supply of controlled drugs or possession with intention to supply or production of controlled drugs the application will be refused until at least 10 years have elapsed since the completion of any sentence. Currently an application will be refused. | Statutory Standards |

| Para. | Revision | Source |
|------------------------|--|--|
| (f) Violence | Where an applicant has a conviction for an offence of violence against a person, or connected with any offence of violence a licence will not be granted until at least 10 years have elapsed since the completion of ant sentence imposed. Currently 3 – 10 years depending upon the offence. | Statutory Standards |
| Possession of a weapon | Where an applicant has a conviction for possession of a weapon or any other weapon related offence a licence will not be granted until at least 7 years free from conviction have elapsed since the completion of any sentence imposed has been added. | Statutory Standards |
| Discrimination | Where an applicant has a conviction involving or connected with discrimination in any form a licence will not be granted until a period of 7 years free from conviction have elapsed since the completion of any sentence imposed has been added. | Statutory Standards |
| (g) Dishonesty | Period free from conviction or complaints changed from 5 years to 7 years | Statutory Standards |
| Immigration | Where a licence holder has been served with an immigration penalty or convicted of an immigration offence the licence will be revoked immediately has been added | Statutory Standards and Home Office Guidance |
| (h) Licensing offences | Period free from conviction changed from 3 years to 7 years | Institute of Licensing Guidance |

| Appendix H | Conditions of Private Hire Drivers Licence | |
|------------|---|---------------------|
| Para. | Revision | Source |
| 8. | Convictions, charges arrests etc. to be notified to the Council within 48 hrs instead of 7 days | Statutory Standards |

| Appendix I | Council Policies in respect of Hackney | Carriage Drivers |
|------------|---|---------------------|
| Para. | Revision | Source |
| 8. | Convictions, charges arrests etc. to be notified to the Council within 48 hrs instead of 7 days | Statutory Standards |

| Appendix K | Code of Conduct When working with Vulnerable Passengers | |
|------------|---|---------------------|
| Para. | Revision | Source |
| • | Warning signs of "County Lines" exploitation added | Statutory Standards |

| Appendix L | Conditions of Private Hire Operator's | Licence |
|------------|---|---------------------|
| Para. | Revision | Source |
| 1(a). | Ensure that all vehicles and drivers used to fulfil private hire bookings hold appropriate and valid licences added. | Statutory Standards |
| 2. | Requirement to formulate and apply a policy on assessing the suitability of any person taking bookings or dispatching vehicles added. | Statutory Standards |
| 3. | Requirements relating to maintaining a register of all staff responsible for taking bookings and/or dispatching vehicles added. | Statutory Standards |
| 5(c). | Requirement to evidence safeguarding protections are applied by any company to which the operator outsource a booking or dispatch function. | Statutory Standards |
| 6. | Requirement to include name of person(s) who responded to a booking request and dispatched vehicle to booking records added. | Statutory Standards |
| 8. | Use of drugs or alcohol added to list of complaints. | |
| 13. | Convictions, charges arrests etc. to be notified to the Council within 48 hrs instead of 7 days | Statutory Standards |
| 20. | Operator to inform hirer when a PSV is being used that the driver is subject to different checks and is not required to have an enhanced DBS check. | Statutory Standards |